**Annual** 

# VISION, MISSION & VALUES



#### Vision -

#### **Empower societies**

We provide the power of digital communication, enabling everyone to improve their lives, build societies and secure a better future for all.

#### Mission -

# We are here to help our customers

We exist to help our customers get the full benefit of being connected. Our success is measured by how passionately they promote us.

#### Values -

#### Make it Easy

Everything we produce should be easy to understand and use. We should always remember that we try to make customers' lives easier.

### **Keep Promises**

Everything we do should work perfectly. If it doesn't, we're there to put things right. We're about delivery, not over-promising. We're about actions, not words.

# **Be Inspiring**

We're creative. We bring energy and imagination to our work. Everything we produce should look fresh and modern.

# Be Respectful

We acknowledge and respect local cultures. We want to be a part of local communities wherever we operate. We want to help customers with their specific needs in a way that suits way of their life best.